

VICTORIA SURF BIARRITZ



21T Avenue Edouard VII 4th floor Apartment 401

Welcome to my apartment, I hope you will feel at home here.

In this guide you will find most of your answers on how the apartment works.

If you have any question, Call, SMS, WhatsApp +33 (0) 682925874

I wish you a pleasant stay in the Basque Country.

Rémi

The residence



Access to the residence is by digital code, this code changes every month and will be sent to you by AirBnB secure messaging

The Victoria Surf residence have a swimming pool and beach access on level -1 accessible by lift "piscine" button. The digicode to access is the same as to enter the residence.

You can order bread and pastries the day before for the next day at the Victoria Surf Management reception or by phone on +33(0)559222728.

The place to throw your trash is to the left of the elevator on the 4th floor.



Access to the apartment

Access to the apartment is independent 24 hours a day, on the door of apartment 401 you have the Nuki keyboard.



Your personal access code is sent to you by AirBnB's secure messaging system, this code is personal and valid only during your reservation.

On the day of your departure the code is only valid until 10am.

To lock the door, when leaving the apartment, press the < button next to 9 at the bottom right, or from inside the apartment on the central circle

Inside the apartment to open the door you have to press once on the central circle of the lock.

However, be careful before leaving, make sure the door is securely locked.



Your apartment

The apartment is non-smoking inside.

Please respect the neighbors and don't make noise after midnight, you can have friends over for dinner without any problem, but no evening with loud music.

For your convenience you have WIFI internet access

SSID : VICTORIA SURF 401

Password : BIARRITZ2020VictoriaSurf

You have Nespresso coffee and tea from the Palais des Thés available.

Various information

In order to load and unload your suitcases, you have 4 parking spaces limited to 15 minutes at the foot of the residence.

The deposit of 600 € is retained on your credit card by AirBnB, the sum will be released 72 hours after your departure.

Tourism

The tourism office

Address : Square d'Ixelles, 64200 Biarritz

Phone: +33(0)559223710.

The town hall

Address : 12 Avenue Édouard VII, 64200 Biarritz

Phone: +33(0)559415941

In the entrance hall of the residence you have maps, good addresses in the region and activities.

Transport

Buses 5/36/38 / T1 stop at the foot of the residence, this is the "Le Palais" station

Find timetables and destinations on: <https://www.chronoplus.eu>

The free Biarritz shuttle also stops at the foot of the apartment.

VTC are available throughout the city; the reservation center can be reached on +33(0)642363465, +33(0)622117251 or +33(0)687061502.